From:	Stephen Best
To:	Flock Safety; Libby Landers; brendon.norton@flocksafety.com; Libby Landers; Jake Sherman
Cc:	Michael Balcorta; Daniel Cohen; Eligio Lara; Stephen Best
Subject:	Flock Cameras Still Failing to read...mostly night images... specifically Cameras 086 and 116
Date:	Thursday, May 16, 2024 6:57:27 AM
Attachments:	001-30 day lookup 8LDA954.jpg 002-30 day lookup 8LDA954.pdf

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Flock Support,
I have been reporting Camera "086 SB Bradley (north of Hancock)" as frequently failing to read my plate since May of 2022 and Camera "116 WB Betteravia (east of Broadway Lane 1 and 2)" since August of 2023.
(And these are only the cameras I happen to be testing because I pass by them every morning).

You have made adjustments to the cameras and changed equipment but the Flock cameras are still only recording my plate in the mornings about 2% of the time. Very poor percentage.
(I just received an email from Flock Safety saying Camera 086 is going to be replaced, again, on 05-24-24, so that one is already scheduled to be workedon. FYI)

Last 30 days:
I passed Camera 086 between 0530-0600 Hrs. 17 times. It read my plate 1 time. .05% success rate.
I passed Camera 116 between 0530-0600 Hrs. 17 times. It read my plate 4 times. 2% success rate.
(See attached Look Up results)

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